

Success Story Dana Al-Haid- Kuwait

Dana Al-Haid is a hard-working employee from Kuwait; she attended a project management course, conducted in Kuwait in February 2008, in preparation to the PMP exam.

I focus in my courses on hand-on experience and the transfer of knowledge through assign my students to run and manage well selected projects during the course. Among the projects that I have adopted is the establishment and operation of a healthy food restaurant. I noticed that such project was highly appreciated by Dana who felt enthusiastic about the issue and, therefore, carried out all the planning tasks that she was requested to fulfill during the course. I have personally followed up on her work and encouraged her.

To my surprise, Dana sent me is an e-mail informing me about her opening a healthy food restaurant in Avenues Mall and that she named it "Wrap In" Restaurant.

Hence, I invite all of you to visit this restaurant in Kuwait and remember the importance of Project Management in your lives and private projects.

Dana's letter (Translated from the original in Arabic)

Dear Instructor Eyad,

First, I would like to thank you for the congratulation, and apologize for the delayed letter because the restaurant has actually been opened on the 10th of November 2008 where the grace is attributed to you after Allah, the Almighty.

Second, I would like to inform you that I worked on three projects after this one. Project Management has become easy for me; meanwhile, I would like to inform you that I benefited a lot from the Project Management courses. Now, the more I practice what I learnt from you, the more my work becomes easier and organized. Yet, the more I abandon the practice of what I have learnt, the more the project gets complicated and unorganized. Also, there have many new things that I only discovered after the opening; i.e., "Progressive Elaboration".

God Willing, I shall acquaint you with the projects in details when I meet you in March during your intended visit to us to congratulate us on the opening of the restaurant.

Please, let me know about your arrival date and whether there is a complementary course to what I have learnt in the previous course.

Thank you very much for the kind attention that demonstrates your devoutness to your job.

Dana Al-Haid

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My visit to Kuwait







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